



INCIDENT RESPONSE SOLUTIONS

Social Media Investigations



Do you need to conduct a social media investigation?

Incident Response Solutions offers a comprehensive social media investigation service. Whether you require assistance in relation to an employment or litigation matter, our forensic technology experts can help.

The purpose of our social media investigation service is to identify potential evidence relating to an incident for legal proceedings, and to also provide the support you require to manage your brand. All investigations are conducted to a forensic standard, i.e. the highest level of proof. This provides you with the confidence you require to move forward with legal proceedings, where appropriate.

We combine our cyber incident response and forensic expertise to ensure that you can respond to and recover from a social media incident.



How does it work?

Incident Response Solutions use advanced forensic tools and procedures to conduct social media investigations. These tools can also potentially recover deleted social media postings.

We can also provide you with ongoing support in managing your brand and reputation across social media.

Working with you, our forensic technology experts will understand your requirements and create an action plan tailored to your specific requirements. This will include details of the relevant social media platforms, keywords, people and organisations that will be used to define the scope of the investigation.

Engagement Overview

Incident Response Solutions will lead you through the entire social media investigation process. So that you understand what this involves, we've created this guide to help us explain...



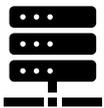
Information assessment

We will work with you to establish what information you are seeking. This may include the key social media platforms, topics, organisations and people relating to the investigation.



Privacy considerations

Depending on your requirements, there will be certain privacy implications to consider. We will assist you in determining your rights and obligations during a social media investigation.



Collection plan

Our forensic and cyber experts will agree with you on a social media investigation collection plan, including the use of targeted filters.



Investigation

Using advanced forensic and social media tools and techniques, we use analytical and investigative techniques to examine the information obtained from publicly available social media sources. This includes the potential recovery of deleted social media posts.



Reporting

We will provide you with a forensic report outlining our findings. We can also provide you with access to our forensic tools so that you can conduct your own review of the results.



Brand and Reputation Management

We can assist you in undertaking ongoing monitoring of your social media presence for brand and reputation management.

What next?

Start by asking yourself the following questions ... and then get in contact with us.

- Do we require forensic expertise in relation to a social media investigation?
- Do we have the necessary tools and techniques to quickly and accurately capture any relevant evidence?
- Do we need to attempt to recover deleted social media posts?
- Do we have the ability to monitor our social media presence to manage our brand and reputation?

To find out more, please give us a call, send us an email, or visit our website.

Phone 0800 WITNESS (0800 948 637) or
 021 779 310 (24 Hour Support)

Email support@incidentresponse.co.nz

Website <https://incidentresponse.co.nz>

We would be delighted to help.



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