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Qualifications and Professional Associations

Prince 2 Project Management

ITIL Foundation and Release Management

CMMI (Capability Maturity Model Integration) and SCAMPI Assessment Model

Bachelor of Computing Systems

Postgraduate Certificate in Computer and Information Sciences

Master of Information Security and Digital Forensics

Doctoral Candidate

Member of the International Association of Computer Investigative Specialists (IACIS) and New Zealand Forensic Science Society (ANZFSS)

Nicole Girvan

Incident Response Analyst

Incident Response Solutions, New Zealand

Nicole is a highly experienced Analyst specialising in Cyber and Forensic matters. As an Incident Response Analyst, she specialises in responding to external cyberattacks, employee misuse of information systems, data breaches and other associated misconduct. Nicole also assists with forensic examinations and works with security and IT operations at clients to implement remediation plans.

Nicole has worked within the Information Technology industry for 20 years, helping companies analyse and improve their operations to achieve results. She has led multiple teams working across a wide range of industries such as Insurance, Telecommunications, and Manufacturing and has effective project leadership skills and experience.

As a tertiary lecturer and researcher in Information Security and Forensic Technology, she combines strong technical, analytical, and communication skills with up-to-date industry knowledge to manage projects and implement effective solutions to problems. She focuses on strong customer communication and performs security analysis and forensic technology investigations.

Work Experience

Nicole has worked in a wide range of general IT and Security related roles in both commercial and academic environments including:

- Developing and delivering Cyber Security and Forensic education courses that focus on practical content and developing hands-on technical skills
- Performing the role of Incident Response Controller, ensuring plans and playbooks are followed during a crisis
- Assisting clients to adopt and maintain a Cyber Framework and set of Controls
- Planning and facilitating Cyber Simulations (tabletop exercises)
- Forensic Technology matters involving internal and external investigations of electronic data
- Virtual Chief Information Security Officer (vCISO) services
- 15+ years of Business and Systems Analysis Experience for leading New Zealand companies, including Spark, 2degrees, Southern Cross Health Society and British American Tobacco
- Completing Capability Assessment Audits on Information Technology Organisations leading to significant business improvement
- Analysing, planning and delivering on a range of small to large technology change programmes from business case assessment to technology decisionmaking and implementation
- Leading, Mentoring and Coaching Teams to fulfil their potential

IT Expertise

- Security Analysis and Digital Forensic Investigation
- Project management
- IT Management, including Strategic Alignment and Operational Risk assessment